



Cancellation and Return Policy

Right of withdrawal

You have the right to withdraw from your purchase within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or email). You may use the withdrawal form but it is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

You can send us the model withdrawal form via email to drion000@planet.nl. If you use this option, we will communicate to you an acknowledgement of receipt of such a withdrawal on a durable medium (e.g. by email) without delay. We may withhold reimbursement until we have received the goods back.

If you withdraw from this contract, we will refund the amount due as soon as we have received and inspected the item(s) you are returning. If the goods are damaged we will contact you and we reserve the right to not fully reimburse your purchase amount.

You shall send back the goods to "Drion, Binnenkadijk 273, 1018 ZG, Amsterdam, The Netherlands", without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

We will not bear the cost of returning the goods. You are also liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.